## I apologize.

I actually meant to cc Larry in the previous email.

----- Forwarded Message -----From: Karen Bickerdike <karenbickerdike@att.net> To: Terrell Smith <smith.terrell@marshalltexas.net> Sent: Tuesday, April 9, 2024, 10:25:26 AM CDT Subject: Fw: Weekly Update

Terrell,

I spoke with Larry Watts and got his permission to forward to you his email. Please read the original email from Larry to Eric and then the more recent follow up.

Thank you for being so attentive.

Karen Bickerdike

----- Forwarded Message -----From: Larry Watts <watts.larry@gmail.com> To: Karen Bickerdike <karenbickerdike@att.net> Sent: Tuesday, April 9, 2024, 10:21:10 AM CDT Subject: Re: Weekly Update

Good Morning Karen,

No, I don't mind.

Eric did respond yesterday and arranged for a City sewer crew to inspect the main and lateral line.

However, they declined to inspect the lateral line, stating that a cleanout needed to be installed in the front of our building before they would proceed. I explained that we already have a highly accessible cleanout with a direct connection to their pipe inside our building's lower level, which they are more than welcome to utilize. Unfortunately, they insisted that I install a new cleanout in the front of the building before they would review further. I confirmed they had portable equipment that could easily be utilized from our existing cleanout, however, they stated they would not.

I'm a little confused by this, as I'm not sure the city would even approve of me installing a clean out in front of our building, in the new sidewalk.

I was not able to find any plumbers with this equipment that were available yesterday, so I rented what was available, being a 75', 85' snake and a 200' plumbing camera from Longview. We found our 4" drainpipe to be clear until approximately 64-65' at which point there appears to be something preventing the camera from proceeding further. Unfortunately, the camera goes under water at approximately 50 feet so we are not able to determine what is the cause of the obstruction. We noted that this distance puts the blockage between our building and the city street where the trench was dug for the new storm drainpipes.

I have two plumbers scheduled to come by today, one from Tyler and one from Marshall. The one from Tyler will already be here today for another appointment so he will stop by after his previous appointment. The reason I scheduled two is due to the local plumber's lack of communication and continued hesitation to even confirm he will arrive today due to rain.

Respectfully,

Larry Watts

On Tue, Apr 9, 2024 at 9:45AM Karen Bickerdike <<u>karenbickerdike@att.net</u>> wrote: Larry,

Are you ok with me forwarding your email to City Manager, Terrell Smith? I wanted to check with you first before I did. I think Eric is out of the office.

## Karen Bickerdike

On Sunday, April 7, 2024, 10:45:35 PM CDT, Larry Watts <<u>watts.larry@gmail.com</u>> wrote:

Good Evening Mr. Powell,

I have encountered a situation that may end up affecting others on the block as well.

I have been at 303 N. Washington Avenue since March 22, 1999, without any prior issues concerning the sewage drainage system. However, today, April 7, 2024, upon the return of the upstairs tenants to their apartments, the usage of water for showers and other purposes has seemingly exposed a disruption in the drainage of wastewater and sewage into the city's sewer system.

As a consequence, there has been an overflow of water and sewage from the front office's toilet, originating from the upstairs apartments. This suggests a potential issue with the wastewater drain pipe in front of our building. Notably, the toilet in question has not been used since Thursday when Gwenn was in her office, and it was not obstructed or backed up at that time. Hence, it is logical to deduce that the obstruction lies either in front of the building or further down the line.

We have taken immediate action by cleaning up the mess, installing two fans, turning off the water supply and informing the tenants that the plumbing will remain inoperative throughout the evening and likely into tomorrow.

Do you have access to a scope, or what is your recommendation from here?

Respectfully, Larry Watts (903) 930-2071

On Fri, Apr 5, 2024 at 11:10AM Eric Powell <<u>Powell.Eric@marshalltexas.net</u>> wrote:

Good day everyone and welcome to another Friday update on the Streetscape Project on N Washington.

While there was more positive work happening this week we did hit a snag mid-week due to the fittings for the stormwater piping not being delivered when expected. The crews did return on Thursday to continue backfilling the stormwater pipe on the west side and opening up some pathways to the storefronts. The same crew also began tieing in the roof drains and should have the complete early next week.

As far as the look ahead for next week this is what might occur:

 $\cdot$  Crew will complete all tie ins of roof drains and setting the junction box in the northwest corner and complete backfilling

· Electrical conduit will be continued on the east side

 $\cdot$  Sidewalk crew will begin pouring sidewalk sections starting a the northeast corner at Burleson and move south

As always I think you for your continued patience with this project and I will do everything I can to address all concerns. As far as next week's update I may not provide one as I will be at a water\wastewater conference in Ft. Worth. Please don't hesitate to send me an email with any concern's or questions you have.

## Eric G. Powell, PE

**Director of Public Works & Utilities** 

City Engineer

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